

Patient Quality Alliance (PQA) Newsletter



General News

Sept. 2020

PMC Welcomes New CEO Jordan Herget.

Herget comes to Pocatello from Roseville, CA where he was senior vice president and area manager for Kaiser Permanente. He had oversight of the 340-bed Kaiser Roseville Medical Center and the area's Kaiser Foundation Health Plan. Jordan brings a breadth of experience with HCA Healthcare, serving in roles in finance and executive management at multiple hospitals. "Portneuf is an outstanding hospital with a 5-star patient safety rating from CMS, among other accolades. I am committed to collaborating with the medical community and our employees to build on this history of quality care. I look forward to being fully engaged with the local community, listening to what they need and want from their medical center," Jordan Herget.



Education

September 2nd 12:15 PM-1:15 PM via WebEx and Bannock Creek Conference Room: Hypertension: Best Practices and Quality Measures by Dr. Ben Call and Dr. Kelli Christensen. Join WebEx: [here](#)

September 16th 12 PM-1 PM via WebEx: Documentation Review for Gaps in Care by Shannon Ethington Join WebEx: [here](#)

Medical Director's Megabyte

If you can't **measure** it, you can't **improve** it!

This applies to much of what we do as health care providers, including reducing fall risk. The Fall Risk Screening quality measure is a two-part measure:

1. Screen for risk of falling using a validated tool. (Measure)
2. Document a care plan for all patients at increased risk of falling. (Improvement Plan)

We do this every day. Are we using a validated tool & creating a care plan? Are we making the payer aware we are assessing this? Here are two ways to ensure the answer to both questions is YES:

YES1: Use a validated, standardized **tool** for every screen and document a care plan if positive. You have options!

*Stay Independent Falls History

*The TUG test

*The 30-Second Chair Stand test

*The 4-Stage Balance test

YES2: **Code** for your fall risk screen. CPT II codes to submit, whether it is part of a MCARE AWV or not, so the payer is aware and gives you credit for meeting the measure:

3288F Fall risk assessment documented **AND**

1101F Pt screened for fall risk and **is not** at increased risk of falling **OR**

1100F Pt screened for fall risk and **is** at increased risk of falling

Kelli Christensen, M.D.

Community Events

September 15-25th: Fall Prevention Awareness Week

September 10th @ 10 AM OR September 22nd @ 2 PM: Fall Prevention Webinar [here](#). The Idaho Commission on Aging is offering an education webinar on Fall Prevention. The speakers include Dr. Bates, Dr. Ziebarth (ICOM), Dr. Mason, Dr. Seiger and SIPH Fall Prevention Coordinator – Michelle Butterfield

September 10th @ 1 PM Understanding the Medicare Annual Wellness Visit . Register [here](#)

September 11th @ 11-3 PM Ethical Dilemmas in Rural Health: [here](#)

September 21st: Prevent Diabetes Class hosted by PMC: There will be a Monday evening track or a Tuesday morning track. Class is limited to 7 registered participants. Participants are allowed to bring 1 designated guest. Register: [here](#)

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Committee/Council Updates

Network Participation: De-credentialing Bonneville, Jefferson, and Madison County. Expanding to Franklin County. Next meeting: October 7th.

Payor & Finance: Caravan ACO contract renewed for 2021, moving into the big collaborative ACO. Franklin and Oneida County have also joined the ACO Welcome! Next meeting: September 2nd.

Practice Administrators Advisory Council: Received feedback on new monthly report format. Survey monkey sent out for CM feedback. Next meeting: September 15th

Quality, Utilization, and Health Information Technology: Choosing 2021 quality measures for provider scorecards. Next meeting: October 13th

Quality Measure Highlight

Fall Risk Screening:

Potential Team Workflows

- Run a monthly list from EHR or Lightbeam of patients due for a welcome, initial, or subsequent annual wellness visit
- Call to schedule patients who are due for an annual wellness visit in the upcoming three months.
- When a patient is in clinic for an annual wellness visit, the clinical staff completes a fall risk assessment.
- Provider is made aware of risk, initiates, and documents a care plan AND follow up for those with moderate to high fall risk.
- Patient is scheduled for a follow up visit to specifically address fall risk.
- Provider documents a care plan appropriate for level of risk

Highlight a Champion

WHO: **Firth Medical Center (FMC)** Located in Firth, Idaho. Providers working at FMC include Katy Searle, FNP; Karla Hess, FNP; and Jacob Barney, FNP. FMC has been a part of PQA for five years. Katy Searle acquired FMC from Blackfoot Medical Center and the clinic has been serving the community for 8 years, as of August 1st, 2020. The clinic worked diligently with TCPI through AANP to achieve PCMH status and was also able to participate in the SHIP program in Idaho.

WHY: Did you know FMC has 88 Medicare patients, a total of 54% of their Medicare population, on their Chronic Care Management program? They have also completed 85 AWW's this year alone, which puts their year to date AWW rate at 52%.

HOW: The following is a quote from Katy Searle, FNP, Owner and practicing provider at FMC:

"We are successful in completing our quality measures like AWW and CCM by working as a team. We have made this a part of our culture and our system so it fits in the workflow and is natural. It is not a lot of extra work when it is just the way you do things. I love my whole team so much!"

TIP: "My tip for a new clinic is take all the help you can get!! Be humble and teachable. Quality means better outcomes and good healthcare and Quality is money!" – Katy Searle, FNP

PQA would like to thank the staff at Firth Medical Center for helping bring the best care possible to South East Idaho.

If you have suggestions for additions to this newsletter, please share. If you would like to nominate your peers for recognition or to be profiled, please forward your nomination Shannon Ethington at Shannon.ethington@portmed.org.

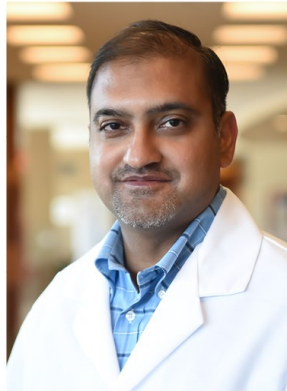
Meet our Newest Providers



Douglas Andersen, D0
Medical Oncology



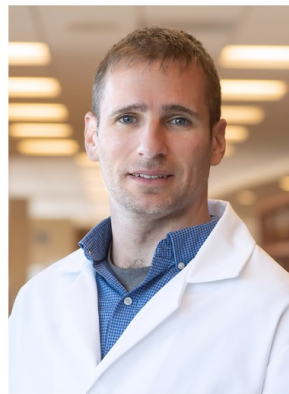
Bryon Dorgan, D0
Cardiology



Saadat Khan, MD
Cardiology



Rebecca Krzyminski, D0
OB/GYN



Kevin O'Halloran, MD
Orthopedic Trauma

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Portneuf in the News

DCI to Manage Inpatient Dialysis Services at Portneuf Medical Center

Portneuf Medical Center has engaged Dialysis Clinic, Inc. (DCI) to manage inpatient dialysis services. PMG physician, Richard Cline, MD will serve as the Medical Director.

"We are committed to investing in programs and services that enhance the quality of patient care at Portneuf Medical Center and increase our community's access to essential services," said Nathan Carter, Chief Operating Officer, Portneuf Medical Center. "DCI brings a high level of expertise and experience to our dialysis services."

In order to fully care for patients in the community, DCI will open an outpatient dialysis clinic with home therapies and hospital services in Pocatello. The expected opening date is August, 1, 2020.

About DCI

Founded in 1971, Dialysis Clinic Inc. (DCI) is the nation's largest non-profit dialysis provider with over 250 dialysis clinics in 29 states. Headquartered in Nashville, TN, DCI employs more than 5,000 people serving approximately 15,000 dialysis patients. DCI's services include in-center hemodialysis, in-center self-care hemodialysis, home hemodialysis, continuous ambulatory peritoneal dialysis (CAPD) and continuous cycling peritoneal dialysis (CCPD). For more information, visit [here](#).

Kindred to Manage Inpatient Rehabilitation Services at Portneuf Medical Center

Portneuf has engaged Kindred Hospital Rehabilitation Services to manage inpatient rehabilitation services at Portneuf Medical Center in Pocatello.

Under the agreement, Kindred Hospital Rehabilitation Services will manage and operate Portneuf Medical Center's 9-bed rehabilitation unit.

The rehabilitation unit has a long history of offering exceptional care to patients recovering from serious illness or injury, including stroke and brain injury. This new relationship with Kindred will build on that strong history and foundation.

Kindred Hospital Rehabilitation Services will provide Portneuf Medical Center's Rehabilitation Unit with management programs and best practices in quality rehabilitation services. Kindred is a leading provider of rehabilitation program management services. These services enhance productivity and program performance and provide staff training in more than 1,500 hospitals, nursing and rehabilitation centers, and other post-acute care settings across the nation. Kindred's services consistently outperform national industry averages on quality measures.



PMC Cancer Center Highlighted in National Oncology Magazine

Link to Article: [here](#)

All together better

 **Portneuf**
HEALTH PARTNERS